



## Assisted Living Center ~ Salisbury

*"A Community Built on a Lifetime of Experiences"*

19 Beach Road • Salisbury, Massachusetts 01952

phone: 978 • 463 • 9809 fax: 978 • 463 • 3009 [www.assistedlivingcenter.org](http://www.assistedlivingcenter.org)

### COVID-19 (coronavirus) March 20, 2020 Update

#### Maximizing protection of our residents and staff

We are monitoring the Centers for Disease Control and Prevention (CDC) for updates and recommendations for staying healthy during this pandemic and for preventing the introduction of the virus into our community

Our residents are more vulnerable than the general public. Some of our new policies and protocols may be an inconvenience to families and friends, but we trust that everyone wants us to take the prevention of COVID-19 very serious. Your cooperation in preventing the introduction of the virus to our community is essential.

The **main ramp door** at the rear of the building and the **street side door** will be locked 24/7

and cannot be opened for deliveries or medical visits.

The **side administrative door** will be locked 24/7 also, but office staff will be available to

- receive packages for residents,
- screen medical professionals for essential visits and
- receive deliveries of essential supplies

**Monday – Friday**  
**9 am – 3 pm**

You will be required to complete a screening form before entering the residential areas of the building.

**Transportation to Medical Appointments:** Residents are advised to only use transportation services to scheduled required medical appointments. Transport by a family member is preferred. Elective appointments should be postponed.

**Following a Hospital Stay or ER Visit:** Residents returning to the community following a hospital stay or Emergency Room Visit need to be screened for COVID-19 by a staff member. The staff person should be the one to escort them back to their unit as others are not allowed into the building.

**Outside Ventures:** Outside ventures for shopping, public gatherings, family visits, church services, volunteering activities and similar are prohibited.

**On Site Family Visits:** Residents who want to visit with their family and friends need to do it from afar. The resident can be on the front decks, and the family/friends converse from 6 feet back. No body contact, passing of gifts, cards or supplies can be passed to the resident.

**Delivery of Snacks or Personal Needs.** If you need to drop off something for one of your family members, please leave it in the administrative office. We will bring it to them after a 24 – 48 hour quarantine and sanitizing. We cannot accept perishables that need to be refrigerated.

**Special Events:** All of our events are closed to guests. Our schedule events are being converted to resident/staff events only.

If you have an urgent question please reach out to Donna, Arthur or Tom at 978 463 9809.